

## Frequently Asked Questions & Answers

For information about Recyclables and Trash,  
please contact the Environmental  
Policy Division.

TEL: **0982 - 53 - 2256**

### Q. Where is the Recyclable Collection Area and Clean Station?

- A. The Clean Stations and Recyclable Collection Areas, where you put your trash and recycling, has been determined by each district. Some districts, may share Recyclable Collection Areas and Clean Stations. Please contact the Environmental Policy Division for details.


### Q. Can I put out the trash on the night before collection day?

- A. You can not put out trash the night before collection day. There is a possibility that it will attract cats and crows. Please put out it before 8:40 the morning of collection day.  
※ This also applies to recycling.

### Q. Why was my trash (recycling) not collected?

- A. It may have been left behind because it was not the collection day or it was not properly separated. After confirming the day and proper sorting, please put it out again. If it has still not been picked up after 16:00 on the correct day, please contact the Environmental Policy Division.

### Q. I do not know the criteria of “Plastic containers and Packaging” .

- A. First, separate according to the  mark. Then, separate the “Plastic containers and Packaging” such as Plastic trays, Plastic labels, Plastic lids, etc. Finally separate the “Burnable Trash” such as Plastic spoons, Plastic strings, Plastic cups, etc (See Page 7). Please contact the Environmental Policy Division if you are still confused.

### Q. Why do I have to clean the plastic containers and packaging?

- A. Because we can not recycle plastic containers and packaging that are dirty, Plastic containers and packaging inappropriate for recycling, are incinerated, then the ash is put in a landfill. Let's reuse our resources as much as possible.

In recent years, the use of composite materials has been increasing, so, trash separation rules will be different in each municipality. This can make garbage separation very difficult and quite a chore. If you can't determine the category or if you don't know how to sort your garbage, please contact the Environmental Policy Division.